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PATENT

CERTIFICATE OF FACSIMILE

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being deposited with the United States Postal Service on the date shown below via facsimile (703-746-7239), and addressed to: Assistant Commissioner for Patents, U. S. Patent and Trademark Office, Washington, D.C. 20231.

Date: 4-8-03

Himanshu S. Amin

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Applicant: Meredith *et al.*

Examiner: Eric B. Kiss

Serial No: 09/560,373

Art Unit: 2122

Filing Date: April 28, 2002

Title: MODEL FOR BUSINESS WORKFLOW PROCESSES

Assistant Commissioner for Patents
U.S. Patent and Trademark Office
Washington, D.C. 20231

REPLY TO OFFICE ACTION DATED NOVEMBER 8, 2002

Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the amendments and comments below.

Authorization is hereby granted to charge Deposit Account No. 50-1063 [Order No. MSFTP101US].